

What was a challenging moment during your time as a Helper? How did you overcome this challenge, and what did you learn from it?

Although being a tutor can be rewarding and enjoyable, there will always be challenges along the way. One of the biggest issues I have encountered as a tutor is when a student is having difficulty grasping a certain concept and how I need to problem-solve to make sure that the student figures out the concept. One specific experience I remember is when I was working with a student who was having trouble with a problem with their homework. I had gone over the problem a few times, trying different explanations, but the student just could not understand it. As time passed, the student became upset they couldn't solve the problem, which only made matters worse. As a tutor, my job is to help students learn and understand different subjects, but in this situation, I was lost. I began to think of different ways to try and help the student but despite my efforts, I could not seem to get through to them. But I took a step back and reflected on the situation. I realized that my way of teaching was not working because I was focused on explaining the problem in a way that made sense to me and I wasn't considering the student's perspective. I was also trying to move through the problem quickly, assuming that the student understood the basics when, in reality, they were struggling with the basic concepts. Once I realized this, I made some changes to my approach. I took the time to explain the basics of the problem, using examples that related to the student's interests. I also tried different teaching styles, using visuals and diagrams such as the usage of a whiteboard to help the student see the problem. It took

some time, but eventually, the student was able to grasp the concept and finish the problem successfully. This taught me the importance of flexibility as a tutor. Every student is different, and there is no specific approach to teaching. It is essential to be flexible and patient, willing to adjust your teaching style to meet the standards of the students. It is also important to understand that learning can be a frustrating process. As a tutor, it is important to remain supportive, even when progress seems slow. Another important thing I learned from this experience was the importance of communication. As a tutor, it is essential to communicate openly with your students. If a student is struggling, it is important to find the issue and work together to find a solution to the problem, this can be done by finding new ways in teaching or by substituting additional resources. By making an open environment, you can help your students feel more comfortable asking questions and seeking help when they need it. In conclusion, working as a tutor can be a very rewarding experience, and even though the problems faced while tutoring can be hard at times, solving them can create greater problem-solving skills, better communication, and build a better relationship with students.